



Connectbase Software Release Notes

Release TCW.2026.R07

Revision 00

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Connectbase Software Release Notes

New features and enhancements in this release

Connectbase introduced the following new features, enhancements and bug fixes in this release.

API Enhancements

1. Ielo API endpoint domain update

We have updated the production endpoint domain used for the Ielo integration to align with the supplier's new API domain.

What changed

- The Ielo production endpoint domain has been updated from:

```
https://portal.ielo-liazo.com
```

to the new domain:

```
https://api.ielo.net
```

What this means for you:

- There is no change to the request/response payloads or quoting workflow.
- All existing Ielo quoting continues to function as before, now routed through the new api.ielo.net domain in line with the supplier's April 15, 2026 cutover communication.
- No customer configuration changes are required.

2. Added DHCS and NHCS products for Virgin Media API

Virgin Media External API implementation has been enhanced with Wavelength services via VM's National High-Capacity Services (NHCS) & Dedicated High-Capacity Services (DHCS) products. Buyers must provide P2P configurations to request.

- Access Medium:** Fiber
- Speeds:** 10 Gbps
- Terms:** 12, 24, 36, 48, 60

3. Increased Verizon Quote rate limit from 1/sec to 2/sec per instance

Improved Verizon Quote response times by doubling the rate limit to match Verizon's supported throughput, reducing quote duration for US addresses.

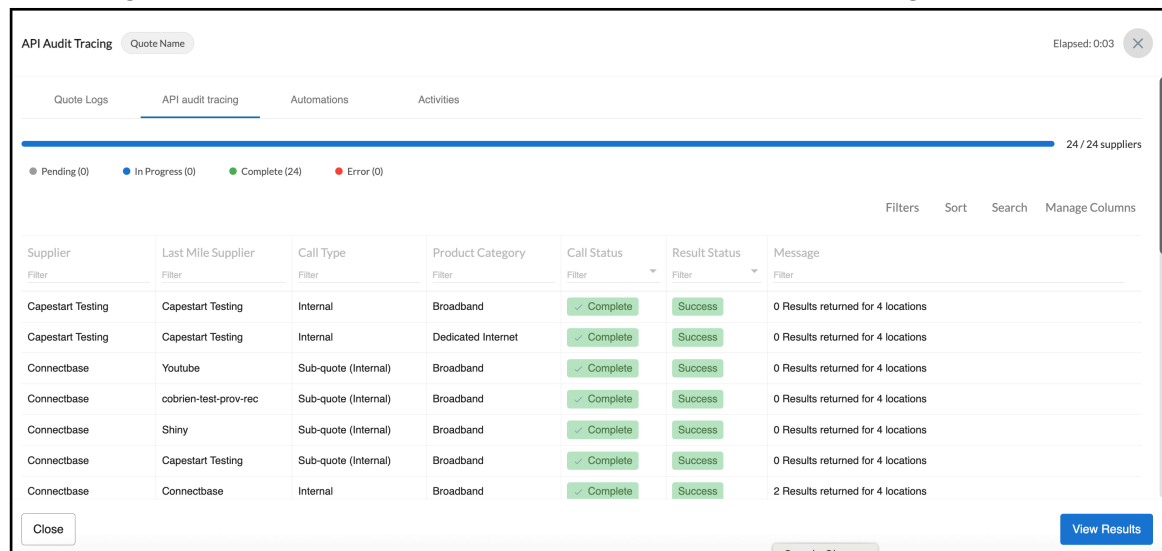
TCW Enhancements

1. Improved visibility into CPQ pricing progress

When submitting a quote configuration in Quick Quote or CPQ, the existing **“Pricing in Progress”** indicator now includes a **“Details”** link. Clicking **Details** opens the **API audit tracing** tab on the Audit Logs page, which now shows:

- A **progress bar** indicating how many supplier requests have completed out of the total
- Color-coded counts of requests that are:
 - Pending
 - In Progress
 - Complete
 - Error
- An **elapsed time** indicator to show how long pricing has been running

This enhancement gives users clearer insight into why pricing may still be in progress. To return to CPQ, simply close the Audit Logs page using the **X** in the upper-right corner or the **“View Results”** button in the bottom-right.



The screenshot displays the 'API Audit Tracing' interface. At the top, there is a header with 'Quote Name' and an 'Elapsed: 0:03' indicator with a close button. Below the header, there are tabs for 'Quote Logs', 'API audit tracing', 'Automations', and 'Activities'. A progress bar shows '24 / 24 suppliers' completed. Below the progress bar, there are color-coded counts: Pending (0), In Progress (0), Complete (24), and Error (0). A table lists the audit results for various suppliers, including Capestart Testing and Connectbase, with columns for Supplier, Last Mile Supplier, Call Type, Product Category, Call Status, Result Status, and Message. The table shows that all requests are 'Complete' with a 'Success' result status. A 'Close' button is located at the bottom left, and a 'View Results' button is at the bottom right.

Supplier	Last Mile Supplier	Call Type	Product Category	Call Status	Result Status	Message
Capestart Testing	Capestart Testing	Internal	Broadband	Complete	Success	0 Results returned for 4 locations
Capestart Testing	Capestart Testing	Internal	Dedicated Internet	Complete	Success	0 Results returned for 4 locations
Connectbase	Youtube	Sub-quote (Internal)	Broadband	Complete	Success	0 Results returned for 4 locations
Connectbase	cobrien-test-prov-rec	Sub-quote (Internal)	Broadband	Complete	Success	0 Results returned for 4 locations
Connectbase	Shiny	Sub-quote (Internal)	Broadband	Complete	Success	0 Results returned for 4 locations
Connectbase	Capestart Testing	Sub-quote (Internal)	Broadband	Complete	Success	0 Results returned for 4 locations
Connectbase	Connectbase	Internal	Broadband	Complete	Success	2 Results returned for 4 locations

2. TCW Analytics - Replaced the Market Intel url as Advanced Seller Dashboard & Grey Out Advanced Buyer Dashboard

TCW Analytics now includes the new **Advanced Seller Analytics dashboard (go live April 6th)**, with the **Advanced Buyer Analytics dashboard** visible but currently **disabled** ahead of its release.

Access to Advanced Analytics is managed via Superadmin entitlements. Authorized users can access the Seller dashboard, while others will see restricted (greyed-out) access. Customers with Advanced entitlements can seamlessly access both basic and advanced analytics views.