



Connectbase Software Release Notes

Release TCW.2026.R21

Revision 00

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Connectbase Software Release Notes

New features and enhancements in this release

Connectbase introduced the following new features, enhancements and bug fixes in this release.

API Enhancement

1. **Optus Networks - New Seller Cloud API Implementation**

Optus API has been implemented as an available External API integration with the following details.

- **Supported Countries:** Australia
- **Supported Access Mediums and Speeds per Product:** Following products, access mediums and speeds are supported:
 - Evolve Ethernet Optus P2A - Ethernet Switched on Fiber with 10Mbps, 20Mbps, 30Mbps, 40Mbps, 50Mbps, 60Mbps, 70Mbps, 80Mbps, 90Mbps, 100Mbps, 150Mbps, 200Mbps, 300Mbps, 400Mbps, 500Mbps, 600Mbps, 800Mbps, 1000 Mbps
 - Evolve Ethernet EoNBN TC2 P2A - Ethernet Switched on Copper with 5Mbps, 10Mbps, 20Mbps, 60Mbps, 70Mbps, 80Mbps, 90Mbps, 100Mbps
 - Evolve Ethernet EoNBN Extended Ethernet P2A - Ethernet Switched on Fiber with 20Mbps, 50Mbps, 100Mbps, 250Mbps, 500Mbps, 1000Mbps
 - Evolve Ethernet EoTWEA Fibre P2A - Ethernet Switched on Fiber with 10Mbps, 20Mbps, 30Mbps, 40Mbps, 50Mbps, 60Mbps, 70Mbps, 80Mbps, 90Mbps, 100Mbps, 150Mbps, 200Mbps, 300Mbps, 400Mbps, 500Mbps, 600Mbps, 800Mbps, 1000Mbps
 - Evolve Ethernet EoLL Fibre P2A - Ethernet Switched on Fiber with 10Mbps, 20Mbps, 30Mbps, 40Mbps, 50Mbps, 60Mbps, 70Mbps, 80Mbps, 90Mbps, 100Mbps, 150Mbps, 200Mbps, 300Mbps, 400Mbps, 500Mbps, 600Mbps, 800Mbps, 1000Mbps
 - Evolve Ethernet Optus P2P - Ethernet Dedicated on Fiber with 10Mbps, 20Mbps, 30Mbps, 40Mbps, 50Mbps, 60Mbps, 70Mbps, 80Mbps, 90Mbps, 100Mbps, 150Mbps, 200Mbps, 300Mbps, 400Mbps, 500Mbps, 600Mbps, 800Mbps, 1000 Mbps
 - Evolve Ethernet EoNBN TC2 P2P - Ethernet Dedicated on Copper with 5Mbps, 10Mbps, 20Mbps, 60Mbps, 70Mbps, 80Mbps, 90Mbps, 100Mbps
 - Evolve Ethernet EoNBN Extended Ethernet P2P - Ethernet Dedicated on Fiber with 20Mbps, 50Mbps, 100Mbps, 250Mbps, 500Mbps, 1000Mbps
 - Evolve Ethernet EoTWEA Fibre P2P - Ethernet Dedicated on Fiber with 10Mbps, 20Mbps, 30Mbps, 40Mbps, 50Mbps, 60Mbps, 70Mbps, 80Mbps, 90Mbps, 100Mbps, 150Mbps, 200Mbps, 300Mbps, 400Mbps, 500Mbps, 600Mbps, 800Mbps, 1000Mbps
 - Evolve Ethernet EoLL Fibre P2P - Ethernet Dedicated on Fiber with 10Mbps, 20Mbps, 30Mbps, 40Mbps, 50Mbps, 60Mbps, 70Mbps, 80Mbps, 90Mbps, 100Mbps, 150Mbps, 200Mbps, 300Mbps, 400Mbps, 500Mbps, 600Mbps, 800Mbps, 1000Mbps
 - Evolve Internet Optus - Dedicated Internet on Fiber with 10Mbps, 20Mbps, 30Mbps, 40Mbps, 50Mbps, 60Mbps, 70Mbps, 80Mbps, 90Mbps, 100Mbps,

- 150Mbps, 200Mbps, 300Mbps, 400Mbps, 500Mbps, 600Mbps, 800Mbps, 1000 Mbps
 - Evolve Internet EoNBN TC2 - Dedicated Internet on Copper with 5Mbps, 10Mbps, 20Mbps, 60Mbps, 70Mbps, 80Mbps, 90Mbps, 100Mbps
 - Evolve Internet EoTWEA Fibre - Dedicated Internet on Fiber with 10Mbps, 20Mbps, 30Mbps, 40Mbps, 50Mbps, 60Mbps, 70Mbps, 80Mbps, 90Mbps, 100Mbps, 150Mbps, 200Mbps, 300Mbps, 400Mbps, 500Mbps, 600Mbps, 800Mbps, 1000Mbps
 - Evolve Internet EoLL Fibre - Dedicated Internet on Fiber with 10Mbps, 20Mbps, 30Mbps, 40Mbps, 50Mbps, 60Mbps, 70Mbps, 80Mbps, 90Mbps, 100Mbps, 150Mbps, 200Mbps, 300Mbps, 400Mbps, 500Mbps, 600Mbps, 800Mbps, 1000Mbps
 - Evolve Internet EoNBN TC4 - Broadband on Fiber with 50/20Mbps, 100/40Mbps, 250/100Mbps, 500/200Mbps, 1000/400Mbps
 - WaveLink - Wavelengths on Fiber with 10Gb
 - **Supported Terms:** 12, 24, 36 Months
2. **EnTelegent - New Seller Cloud API Implementation**
- EnTelegent API** has been implemented as an available External API integration with the following details.
- **Supported Countries:** United States of America
 - **Supported Products:** Broadband (Fiber, Coax, Copper, Wireless): Any speed
 - **Supported Terms:** 12, 24, 36 Months
3. **Shaw NDA - New Seller Cloud API Implementation**
- Shaw NDA API** has been implemented as an available External API integration with the following details.
- **Supported Countries:** Canada, United States of America
 - **Supported Products:**
 - E-Access EPL (Ethernet - Switched | Fiber): 2, 5, 10, 20, 30, 40, 50, 60, 70, 80, 90, 100, 200, 300, 400, 500, 600, 700, 800, 900, 1000, 2000, 3000, 4000, 5000, 10000
 - EVPL (Ethernet - Switched | Fiber): 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 20, 30, 40, 50, 60, 70, 80, 90, 100, 200, 300, 400, 500, 600, 700, 800, 900, 1000, 2000, 3000, 4000, 5000, 6000, 7000, 10000
 - Ethernet over DOCSIS (Ethernet - Switched | Coax/HFC): 2, 5, 10, 15, 20, 30, 50, 100
 - E-Line (Ethernet - Dedicated | Fiber): 2, 5, 10, 20, 30, 40, 50, 60, 70, 80, 90, 100, 200, 300, 400, 500, 600, 700, 800, 900, 1000, 2000, 3000, 4000, 5000, 10000
 - Fiber Gateway - DIA (Dedicated Internet | Fiber): 5, 10, 20, 30, 40, 50, 60, 70, 80, 90, 100, 200, 300, 400, 500, 600, 700, 800, 900, 1000, 2000, 3000, 4000, 5000, 6000, 7000, 8000, 9000, 10000
 - Wholesale Business Internet (Dedicated Internet | Coax/HFC): 75, 300, 750, 1000, 1500
 - **Supported Terms:** 12, 24, 36, 48, 60 Months
4. **Uniti CQS - New Seller Cloud API Implementation**
- Uniti CQS** has been implemented as an available External API integration with the following details.
- **Supported Countries:** United States of America

- **Supported Products:**
 - DIA Prem (Dedicated Internet | Fiber): 3, 5, 10, 20, 30, 50, 100, 200, 250, 300, 500, 1000
 - E-Access EPL (Ethernet - Switched | Fiber): 3, 5, 10, 20, 30, 50, 100, 200, 250, 300, 500, 1000, 2000
 - E-Access EVPL (Ethernet - Switched | Fiber): 3, 5, 10, 20, 30, 50, 100, 200, 250, 300, 500, 1000, 2000
 - **Supported Terms:** 12, 24, 36, 60 Months
5. **Covage - New Seller Cloud API Implementation**
Covage API has been implemented as an available External API integration with the following details.
- **Supported Countries:** France
 - **Supported Products:**
 - BPEA - Ethernet Switched
 - BPE - Ethernet Switched
 - DIA - Internet Dedicated
 - **Supported Speeds:**
 - Mbps: 10, 20, 50, 100, 200, 500
 - Gbps: 1, 2, 10
 - **Supported Access Medium:**
 - Fiber
 - **Supported Terms:** 12, 24, 36 Months
6. **Vodafone/Ziggo - Colt Testing - Price mismatch and others**
We have enhanced our Vodafone/Ziggo implementation with the following:
- Split of existing product Wholesale Ethernet Access (Ethernet - Switched | Fiber) into two distinct product results: Wholesale Ethernet Access Premium & Wholesale Ethernet Access Lite
 - Split of existing product Direct Internet Access (Dedicated Internet | Fiber) into two distinct product results: Direct Internet Access Premium & Direct Internet Access Lite
 - Inclusion of returned access information in API Info
 - Bug fix resolving prices returning for incorrect terms
 - Improved accuracy of Building Connection Status & Network Connection Status information
7. **Cegecom - New Products/Changes**
We have enhanced our Cegecom implementation with the following catalog changes improvements:
- **New products**
 - Connect Ethernet (Ethernet - Switched | Fiber): 10, 20, 50, 100, 200, 300, 500, 1000
 - NNI required
 - Online Corporate (Dedicated Internet | Fiber): 10, 20, 30, 50, 100, 200, 300, 500, 1000
 - Replacement of existing Online Business (Broadband | Fiber) speeds with 100/50, 500/250, 1000/500

8. **Cammington - Enable for Fiber**

We are updating our Cammington integration with a new fiber product catalog:

- MFN DIA (Dedicated Internet | Fiber | 12/24-Month): 20, 50, 100, 200, 300, 500, 1000
- MFN BB (Broadband | Fiber | 12/24-Month): 20/20, 50/50, 100/100, 200/200, 300/300, 500/500, 1000/1000
- Frogfoot BB - MTB (Broadband | Fiber | 12-Month): 20/10, 40/20, 80/40, 150/75, 500/250, 1000/500
- Frogfoot BB - STB (Broadband | Fiber | 12-Month): 20/10, 40/20, 80/40, 150/75, 500/250, 1000/500
- Frogfoot BB - Preferred (Broadband | Fiber | 12-Month): 20/10, 40/20, 80/40, 150/75, 500/250, 1000/500

Note: Existing connections to this API will require updates to their ratecard.

9. **Lumen Quoting - Differentiate A/Z-ends for "Level 3 Provided Access"**

We are updating our legacy Lumen Quoting integration to expose both the A- and Z-end Access Service values returned for Wave quote results. These will return as "A Access Service" and "Z Access Service", respectively.

TCW Enhancements

1. **Allowed the comparison of existing fields as a rule attribute in CPQ Rules**

CPQ Rules can now compare one field against another field, not just against a fixed value. Before, the Use Field Value option only listed flex fields and custom fields. Now it lists all CPQ fields that match the selected data type:

What's new:

- Text fields are compared with other text fields, such as Supplier vs. Last Mile Provider.
- Number fields are compared with other number fields, such as MRC or NRC.
- Date fields are compared with other date fields, such as Quote Expiration Date.

In Actions, you can now set a standard or custom field to another field's value when the rule runs.

Why it matters:

You can write more flexible, data-driven rules without typing in fixed values. For example, you can flag line items where Supplier doesn't equal Last Mile Provider. Empty fields are handled without errors.

2. **CBM Supplier Response Portal- Improve CBM Import Template/UI Consistency and Evaluate Conditional State Validation**

What's new:

- Mandatory columns are marked: In the sample XLSX import file, every required column header is now marked so suppliers can see what they must fill in.
- Import tips match the UI: In the import tips table, pricing fields now appear in the same order as the UI and export.
- State is optional: State is no longer marked as required in the template or the UI. Imports work with or without a State value.
- Missing required fields don't block imports: If a required field is blank, the file still imports. The portal points out the missing fields so suppliers can fill them in before submitting.

Why it matters:

The template, import tips and UI now use the same field order. Suppliers can fill in import files faster and make fewer mistakes, and they don't get validation errors for State where it isn't needed.

3. **Seller CBM Respond Contacts to Auto Populate Buyer My Partners Contacts**

What's new:

- Supplier Identified CBM Responders show up automatically: Suppliers can set up users to respond to CBM pricing requests. Those users now appear in the buyer's My Partners → Contacts tab for that supplier. They're marked as CBM responders with a shield icon, and CBM Contact is turned on. The list always matches the supplier's current setup. If the supplier adds or removes a responder, the buyer's list changes to match.
- Set a responder as the default: Buyers can't edit or delete responder contacts, but they can make one their Default Contact. The default contact is then filled in automatically in step 2 of the Supplier Pricing Request.
- Buyer contacts are unchanged: Buyers can still add, edit and delete their own contacts.

Why it matters:

Buyers can pick the right supplier contacts during CBM, so pricing requests go straight to the supplier's dashboard.

4. **Added Bandwidth, Commercial Product Name, Supplier Product Name to NNI Geography Tier Definition**

What's new:

Admins can now set up NNI Geography rules using more than just supplier and product category. Go to Rules → Geography → NNI Geography → Add New / Edit. The new fields are optional:

- Bandwidth condition: Limit a rule to a bandwidth range using $\geq$, $>$, $<$, or $\leq$. The rule's NNI is only used when the solution's bandwidth meets the condition. This lets you send higher-bandwidth services to higher-capacity NNIs.
- Commercial Product Name: Limit a rule to the buyer's own commercial product name, if configured, either alongside product category or instead of it. Reach out to your CSM for information on configuring Commercial Product Name, if interested.
- Supplier Product Name: Limit a rule to a specific supplier product name.

Rules without these fields work the same as before.

5. **Reseller sub-quote returns thousands of near-identical rows — surface Last-Mile Provider or collapse per productn**

Sub-quote calls grouped in API audit tracing

What's new:

On reseller quotes with sub-quoting, the API audit tracing log no longer lists every call as its own row. Sub-quote calls are now grouped into one line per supplier and product category, so large quotes are much easier to scan. To see it, go to CPQ Step 3 → API Status → Details

- Grouped lines: Each line shows the supplier, the product category and how many calls it holds, for example "SUPPLIER – Ethernet - Dedicated (11 calls)".
- Expand for details: Expand a line to see each call in it.
- Line status: If any call in a line has an error, the line shows Error.
- Filters: Status filters, column filters and search look at each call. A line appears if at least one of its calls matches, and expanding it shows only the matching calls.

6. **Finalize quotes and customize the Quote PDF**

Sellers now finalize a quote before generating the PDF, and can edit the PDF in a preview before it's created. The PDF itself also has a cleaner layout.

Finalizing a quote (CPQ Steps 3–4)

- **Finalize Quote:** On CPQ Step 3, the Next button is now Finalize Quote. A confirmation step lets you check your selected solutions before you commit. A quote can't be changed once it's finalized.
- **Selected Solutions tab:** A new tab on Step 3 shows only the solutions you've selected. Selections stay the same across the Default, By Location, By Supplier and Selected Solutions views.
- **Step 4 is now "Finalized Quote":** Step 5 has been removed. Step 4 is where you generate the Quote PDF and send the quote. Send Quote becomes available once a PDF has been generated.
- **New "Quote Finalized" status:** Shows in the WIP view and in Accounts → Deals → CPQ. The existing Quote Generated and Quote Sent statuses haven't changed.

Quote preview (before the PDF is generated): Users can now preview and edit the quote PDF before generating and sending.

- **Location & General notes:** Notes are filled in from the Step 3 results and can be edited or replaced for each location. General notes can also be added that will appear below the pricing.
- **Hide content:** Remove the Total MRC, Total NRC and Total Value lines, the Product Name and NNI columns, and the logo.
- **Edit sender details:** Change the Contact Name, Contact Email and the "From" name shown in the PDF heading.

Quote PDF updates:

- **New header:** The heading now reads "Official Proposal from [Instance Name or edited name]". Below it are Channel, Customer, Deal, Quote, Quote Date and Quote Expiration. The instance logo appears in the top right if one has been uploaded.
- **Line items:**
 - API Product Name and Product Name are combined into one Product Name column.
 - Catalog now appears as Channel in the header.
- **Terms & Conditions:** Admins can add standard quote terms in Admin → Company Default Attributes → Quote PDF Terms & Conditions. When configured, the T&Cs will populate in the quote PDF.

Preview customer quote PDF

Review the landscape document and edit its details, location notes, or terms for this PDF only. Company defaults are unchanged.

2 pages

Open in a new tab

☒ Show Product Name in PDF
☒ Show NNI in PDF
☒ Show Channel in PDF
☒ Show logo in PDF
 Your instance logo, top right of the first page.

Notes by location

Customer-facing notes appear in a full-width Note row after all prices for each location. Repeated addresses share one note.

4 of 4 locations have notes.

☒ Manage location notes

General Notes (optional)

Appears below the pricing table. Leave blank to omit.

Terms & Conditions (optional)

1. Agreement and order acceptance
 These terms apply to the telecommunications services identified in this quotation. Services are subject to the provider's acceptance of a signed service order, credit approval, service availability and any required site survey. Any executed master services agreement and applicable approval, service availability and any required site survey. Any executed master services agreement and applicable

Initially loaded from Admin - Default Attributes. Leave blank to omit the whole section.

Official Proposal from Supplier Company Name

Channel: Default
 Customer: End Customer
 Deal: Regional WAN
 Quote: 1951309 - DIA
 Contact Name: Christine Parr
 Contact Email: cparr@connectbase.com
 Quote Date: 2026-10-09
 Quote Expiration: 2026-10-21

Address Service	Description	Product Name	NNI	Currency	MRC	NRC	Term
134 Flanders Rd, Westborough, MA, 01581, USA	Dedicated Internet Speed: ETHERNET 100M Media Type: Fiber	GTT DIA PORT	-	\$	\$42.19	\$0.00	12
Note: 30 day install, on-net							
575 Maryville Centre Dr, Saint Louis, MO, 63141, USA	Dedicated Internet Speed: ETHERNET 100M Media Type: Fiber Building Status: Connected / On Net		-	\$	\$200.00	\$0.00	12
Note: 45 day install, off-net							
1 Technology Dr, Westborough, MA, 01581, USA	Dedicated Internet Speed: ETHERNET 10M Media Type: Fiber Building Status: Not Connected / Off Net	Unmanaged MIS 10 Mbps Ethernet (Optical)	-	\$	\$587.15	\$0.00	12
Note: 30 day install, on-net							
15 Crown Manor Dr, Chesterfield, MO, 63005, USA	Dedicated Internet Speed: ETHERNET 10M Media Type: Fiber Building Status: Not Connected / Off Net	Unmanaged MIS 10 Mbps Ethernet (Optical)	-	\$	\$812.45	\$0.00	12
Note: 45 day install, off-net							
Totals					Total MRC: \$1,641.79	Total NRC: \$0.00	

Terms & Conditions

1. Agreement and order acceptance
 These terms apply to the telecommunications services identified in this quotation. Services are subject to the provider's acceptance of a signed service order, credit approval, service availability and any required site survey. Any executed master services agreement and applicable service schedules take precedence over these standard quotation terms, an expressly agreed service-order exception applies only to the extent stated in that order.

2. Quotation validity and scope
 Unless a different expiry date is stated, quoted prices are valid for 30 days from the quotation date. Pricing covers only the services, locations, bandwidth, equipment and term expressly listed. Charges to requirements, third-party availability or construction assumptions require a revised quotation or written change order before additional charges are incurred.

3. Charges, taxes and payment
 MRC means monthly recurring charge; NRC means non-recurring charge. Charges are in the currency stated in the quotation and exclude applicable taxes, duties and regulatory charges unless expressly included. Unless otherwise agreed, recurring charges are billed monthly in advance, usage charges in arrears, and invoices are due within 30 days of issue. Installation and equipment charges

Cancel Generate and download PDF

7. Order quoted solutions in Orderbase directly from CPQ

What's new:

CPQ users on instances with Orderbase can now send a quote's selected solutions straight to an Orderbase order. You no longer have to find and pick them again.

Where to start an order:

- CPQ Step 4: A new Order button sits next to Generate PDF and Send Quote.
- WIP → Quotes: A new Order action is in the quote's ... menu. It works the same way as the Step 4 button.
- When it's available: The quote must be in Quote Finalized, Quote Generated or Quote Sent status.
- Access: You must have access to Orderbase to take advantage of this feature.

What happens when you click Order:

- Opens Orderbase Create Order: You're taken to Orderbase → Order → Create, already filtered to the quote you started from.
- Basket already filled: All the solutions you selected in the quote are already in the order basket. You can still remove any solution you don't want to order or unfilter and add solutions from a different quote.
- Basket/project ID: Each basket gets a unique basket/project ID, linked to the basket and the quote it came from.
- New "Ordered" status: Once you start an order, the quote moves to Ordered and its Order actions are turned off.

8. Smarter Supplier Suggestions for Fallout in Bid Management Supplier Pricing Request form

Enhancement:

In the Fallout section of the Supplier Pricing Request (SPR) form, a supplier is now suggested only if it can serve the requirement's country, product and access medium. Before this change, suppliers were suggested based on country alone.

Benefit:

Users get more relevant supplier suggestions and spend less time ruling out suppliers that can't serve the request.

Example:

For a requirement in Italy for DIA over Coax, a supplier that serves Italy and DIA but only offers Fiber will no longer be suggested.

9. **Bulk On-Demand Distribution of Building Lists**

What changed:

We have added the ability to send building lists to many buyers at once on an ad hoc basis. Users can select individual rows of their Distributions grid via checkboxes or select all rows using the header checkbox, then initiate a bulk send via the toolbar action.

Impact:

- Usability & Efficiency: Eliminates repetitive manual work by allowing suppliers to distribute building list updates to hundreds of buyers in a single action instead of clicking each row individually.
- Reliability: Distribution requests are processed smoothly in the background without browser timeouts. The system provides a clear summary of triggered vs. skipped distributions, automatically updating the Last Sent Date.

User action required:

None. The multi-select checkboxes and bulk Send now button are automatically available on the Distributions screen. Existing single-row send and scheduled distribution behaviors remain unchanged.

Note: The list contains both Active and Expired lists. It is recommended to filter on a Status of Active before selecting lists to send.

10. **Buildings API: Building Category Filtering & Delta Synchronization**

What changed:

The Buildings API (/v5/buildings) now supports category filtering, allowing users to query and retrieve records by specific Building Categories (e.g., Commercial). In addition, date-range filtering can be used in conjunction with category parameters to retrieve newly created or modified records for incremental synchronization.

Impact:

Significantly improves synchronization performance, reduces payload sizes, and minimizes processing overhead. Integrations no longer need to pull and process the entire building population to extract specific building categories or recent changes.

User action required:

None. This update is backward-compatible, and existing integration queries will continue to work without modification. To utilize category filtering, include the optional category parameter in requests to /v5/buildings (category IDs can be retrieved via the GET /api/v1/buildings/buildingCategory reference endpoint).

Issues resolved in this release

Connectbase resolved the following issues in this release.

Internal Ref #	Issue/resolution
TCW-3458	Fixed an issue where Instance ID(s) were no longer displayed alongside the company name in My Partners. Instance IDs are now displayed after the company name and concatenated when multiple instances are associated with the same supplier.